

Public Document Pack



Oxfordshire Joint Health Overview & Scrutiny Committee Thursday, 14 July 2022 ADDENDA

- 6. ICB Response to OJHOSC letter on Consultation and Engagement
(Pages 1 - 2)**

Attached

- 8. ICB - Oxfordshire Place Developments (Pages 3 - 4)**

Attached

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Agenda Item 6



Buckinghamshire, Oxfordshire
and Berkshire West
Integrated Care Board

Cllr Jane Hanna OBE
Chair, Oxfordshire Joint Health
Scrutiny Committee

Jubilee House
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7 July 2022

Dear Jane

Re: BOB ICBs Strategy for Working with People and Communities

Thank you for your letter of 18 May and I apologise it has taken so long to reply. As you stated in your letter, we are going through a very busy time of change with the requirement to close down three CCGs whilst simultaneously establishing the Integrated Care Board (ICB), the new NHS Body.

We have an opportunity to discuss this in more detail at the Oxfordshire JHOSC meeting on 14 July. Ahead of that meeting, I would like to provide some context and respond to your key points.

The guidance we received from NHS England required the Integrated Care Board (the NHS statutory Body) to develop a “Working with People and Communities Strategy” (Engagement strategy) prior to the new body being established.

Before writing the initial draft, we held a workshop with representatives from the five Healthwatch’s, the VCSE Alliance and NHS Trusts’ lead governors to get input from them on principles and approach. Alongside this, we have had ongoing engagement with our local authority partners about the overall approach and development of the ICB as part of the wider Integrated Care System (ICS). Once we had a draft, we informed our partners about the development of our initial plans and sought their feedback. These partners will be statutory members of the Integrated Care Partnership, whose task will be to draft the overall strategy for the ICS.

The strategy was deliberately ‘high level’ and designed to meet the requirements set by NHS England. Feedback from this initial engagement has shaped our principles for our future work, which will involve listening, understanding, engaging, informing, enabling and co-production, and embracing all elements of diversity, equality and inclusion. The first

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meeting of the ICB Board on 1 July received and noted the draft strategy that we submitted to NHSE England.

Given the range of feedback we received and our partners willingness to work with us, we wish to have further discussions prior to finalising our strategy. We wish to work closely with our local authority partners, including Scrutiny Committees, to draw on your knowledge of the local populations and your experience of how best to tailor methods of engagement and participation. This engagement will help us to provide improved and integrated health and care services across the ICS area. As I indicated above, we can use the meeting on the 14 July to start this.

In terms of some of the specific points you and the Committee raised:

- 1. Website, information availability and url:** The website for the ICB is now www.bucksoxonberksw.icb.nhs.uk and we have worked hard to develop the structure and content to ensure information is available. The site is still in development so we welcome any further comments and suggestions. We had limited influence on the url for the engagement microsite (it had to include “engagementhq.com”) but it is linked from the ICB site (as it was through the previous bobstp.org.uk). As we develop our approach to engagement, our use of digital tools will evolve.
- 2. Metrics:** We agree we need to develop quantitative and qualitative metrics to measure success. We need to think about what we use to develop the strategy and consider how we continue to use metrics to inform individual areas of focus. We see this as part of the next phase of the development work that we will be discussing with you and other partners.
- 3. Resources and capacity to work in this way:** We recognise your point that working in this way requires commitment and resources. The ICB is currently considering how to resource each function. The development of the ICP as a partnership between the ICB with local authority, NHS and other partners will enable us to make best use of our combined experience and resource.

I look forward to discussing this further with the Committee on 14 July.

Best wishes

Catherine Mountford

Catherine Mountford
Director of Governance



Buckinghamshire, Oxfordshire & Berkshire West Integrated Care Board: Oxfordshire Update for HOSC

New Northgate Health Centre opened in Oxford City

King Edward Street Medical Practice, 27 Beaumont Street Medical Practice and 28 Beaumont Street GP Practice moved into their new modern premises in the centre of Oxford city at the end of June.

The three GP practices have relocated to the new Northgate Health Centre, at 15 Market Street, Oxford OX1 3EF built by Jesus College as part of its Cheng Yu Tung Building development. The new health centre is a 10-minute walk from the current practices and will serve a patient population of around 20,000 (including a significant student population) living in or close to Oxford city centre.

The three GP practices started to deliver primary care services from the new health centre on Monday 27 June 2022. They remain as independent GP surgeries but will share some facilities and space.

Features of the new health centre include:

- Patient care in modern purpose-built premises led by clinical teams of GPs, practice nurses, health care assistants and community midwives.
- Provision of 27 consulting and treatment rooms and a shared minor operations room and shared administrative rooms on the first floor.
- Patient services provided on one level in the basement (including a shared reception and waiting areas) accessible via two lifts and a wide staircase from the entrance on Market Street.
- A 'Changing Places' toilet for people with disabilities with shower and a changing room.

Oxfordshire Clinical Commissioning Group (OCCG)¹ have worked closely with the three GP practices and Jesus College to ensure the development of much needed new primary care services in the city. The health centre will benefit patients and their carers who will enjoy better access to services. For our dedicated GPs, health professionals and practice staff they will all be working in modern, state of the art premises providing more space and better facilities than before.

From Monday 27 June 2022 the GP practices will be changing their names and will be known as - other contact details remain the same:

- [King Edward Street Medical Practice](#): KES@Northgate

¹ From 1 July OCCG was dissolved and the Buckinghamshire, Oxfordshire & Berkshire West Integrated Care Board (BOB ICB) became the responsible commissioner for primary care services.

- [27 Beaumont Street Medical Practice: 27@Northgate](#)
- [28 Beaumont Street GP practice: 28@Northgate](#)

Re-procurement of the Musculoskeletal Assessment Triage and Treatment Service

Oxfordshire Clinical Commissioning Group (now the BOB ICB) recently concluded a comprehensive procurement process to select a new provider for the Musculoskeletal Assessment Triage and Treatment (MSK MATT) service in Oxfordshire. The chosen provider is [Connect Health Ltd](#) which will take over the service from 1 October 2022, when the current provider's contract ends.

The procurement was informed by patient feedback and input from a number of key service stakeholders including (but not limited to) the Pain Management, Orthopaedics and Rheumatology services at Oxford University Hospitals (OUH) and Oxfordshire GPs.

OCCG has now begun an extended period of transition during which time it will work with Connect Health Ltd and the current provider to ensure that the MSK service continues smoothly for all patients.

Members of the BOB ICB planned care team have met with several HOSC members to discuss this re-procurement programme and provided detailed information on the process.